



DATE 2/9/24

To Our Residents and Family Members:

We want to provide you with an update on the situation at **Claiborne & Hughes** regarding COVID-19, including the number confirmed cases as well as efforts we are undertaking. The safety and wellbeing of our residents is our top priority.

The facility is currently in Covid-19 outbreak and identified the first case on 2/1/24.

As of **1/25/24**, the Facility has a total of:

- **16** residents and **3** staff members with confirmed COVID-19.

Claiborne & Hughes is staying in very close communication with local and state health officials to ensure we are taking all the appropriate steps under current circumstances. When a resident's test result is positive, we notify residents and their representative(s) of their condition and implement protocols for their care and treatment.

We also follow guidance from the Centers for Disease Control and Prevention (CDC), the Center for Medicare and Medicaid Services (CMS), Local and State Department of Health, including return to work criteria for staff who tested positive and other measures related to Covid-19 such as but not all inclusive to:

- Enhancing infection control measures
- Screening residents, staff, and essential visitors for symptoms
- Testing staff and residents for COVID-19 based on current protocols and TN Department of Health recommendations
- Postponing communal activities
- Maintaining social distancing guidelines
- Adhering to infection control core principles
- Cohorting residents appropriately per CDC guidelines
- Utilizing required PPE during visits and while caring for residents with Covid-19
- Cleaning and disinfecting of frequently touched surfaces routinely and as needed

We know that you may have questions and we encourage you to contact our center. Please call us at **615-791-1103** or visit our website <http://www.claiborneandhughes.com> regularly for the most recent updates on Covid-19.

Sincerely,

Frances Idoe, Administrator

Mary Renfroe, Director of Nursing